

enTouch Wireless Lifeline Benefit Application Form



Eligible Telecommunications Carrier (ETC) Additional Certification Form Agreement

Initial all grey boxes to complete application. Failure to consent to any of the below will result in denial of service.

(init) **Activation and usage requirement disclosures:** This service is a prepaid service and you must personally activate it by dialing 611 from your Lifeline handset. *To keep your account active, you must use your Lifeline service at least once during any 30-day period by completing an outbound call, sending a text message, using your mobile broadband connection, purchasing additional minutes or data from enTouch Wireless, answering an in-bound call from someone other than enTouch Wireless, or by responding to a direct contact from enTouch Wireless confirming that you want to continue receiving Lifeline service from enTouch Wireless.* If your service goes unused for 30 days, you will be notified that you have 15 days to use your phone or contact enTouch Wireless to confirm that you want to continue service. If you fail to use your service during the 15-day cure period, you will be de-enrolled from the Lifeline program and your service will be disconnected.

Authorizations:

(init) All the answers and agreements that I provided on this form are true and correct to the best of my knowledge. I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

(init) I was truthful about whether or not I am a resident of Tribal lands,* as defined at the bottom of this form page.

(init) I hereby authorize enTouch Wireless and Universal Services Administrative Co. to access any records required to verify my statements on this form and to confirm my eligibility for the Lifeline program. I also authorize enTouch Wireless to release any records required for the administration of the Lifeline program (name, telephone number, address, date of birth, last 4 digits of SSN or Tribal ID Number, amount of support being sought, means of qualification for support, and dates of service initiation and termination), including to the Universal Service Administrative Co./National Verifier, to be used in a Lifeline database and to ensure the proper administration of the Lifeline Program.

(init) I acknowledge that I am providing the information I have included in this application to CGM, LLC and further authorize CGM, LLC to receive and use my information for enrollment verification and waste, fraud and abuse mitigation purposes. Additionally, I authorize CGM to receive and use my historic Lifeline enrollment information for enrollment verification and waste, fraud and abuse mitigation purposes.

(init) I understand I have the right to enroll in the Lifeline service using non-electronic methods. I further understand that I have the right to withdraw this consent at any time prior to activation of my service. enTouch Wireless has advised me that I may request a paper copy of my contract and associated fees by calling 611 from my enTouch Wireless handset.

(init) I hereby authorize enTouch Wireless to send text messages to my enTouch Wireless provided wireless number about my Lifeline benefit. Text messages sent by enTouch Wireless will not decrement my available wireless minutes or texts. Standard voice, data and text rates will apply to all messages to and from anyone other than enTouch Wireless. enTouch Wireless may send promotional text messages to my provided wireless number, which I may opt-out of at any time by replying "STOP" to the message.

(init) I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.

(init) If enTouch Wireless finds that I am already receiving a Lifeline discount benefit from another provider, I agree that I want to transfer my Lifeline discount benefit from that Lifeline provider to enTouch Wireless. I understand that once the transfer is complete, I will lose my Lifeline Program benefit with any other Lifeline provider from which I am currently receiving a Lifeline discount. enTouch Wireless has explained to me and I understand that I may not have multiple Lifeline Program benefits with the same or different providers.

(init) I understand that I have to tell enTouch Wireless within 30 days if I do not qualify for Lifeline anymore, including: 1) I, or the person in my household that qualifies, do not qualify through a government program or income anymore. 2) Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).

(init) I agree that if I move I will give enTouch Wireless my new address within 30 days.

(init) I agree enTouch Wireless may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.

Apply

To apply for a Lifeline benefit, fill out every section of this form, initial every agreement statement, and sign all necessary pages.

Mail this form to USAC with a copy of your Proof of ID and a copy of your Proof of Address.

Please do not mail original qualifying proof documentation, only a copy.

**USAC
Lifeline Support Center
PO Box 1000
Horseheads, NY 14845**

By my signature immediately below, I hereby certify, under penalty of perjury, that the information included in this certification form is true and correct to the best of my knowledge.

Applicant's Signature

Date

* Tribal lands include any federally recognized Indian tribe's reservation, pueblo, or colony, including former reservations in Oklahoma; Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688); Indian allotments; Hawaiian Home Lands – areas held in trust from Native Hawaiians by the state of Hawaii, pursuant to the Hawaiian Homes Commission Act, 1920 July 9, 1921, 42 Stat. 108, et. seq., as amended; and any land designated as such by the Commission for purposes of this subpart pursuant to the designation process in the FCC's Lifeline rules, and the Tribal area is included on the USAC Lifeline Coverage Map.

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Available Plans

enTouch Wireless offers many options for Lifeline customers. After the FCC approves your eligibility for the Lifeline program and enTouch Wireless approves your Lifeline service, you will automatically be enrolled in the free Lifeline Plan or Tribal Lifeline Plan. You may enhance your Lifeline plan at any time at www.entouchwireless.com or by calling 866.488.8719. (Below is a chart of all available plans with prices reflecting your Lifeline Discount.) All plans are subject to Terms of Service, please review at www.entouchwireless.com/terms-of-service.

Non-Tribal Lifeline Plans	FREE	\$1	\$5	\$10	\$25	\$26	\$30
Talk	300 Minutes	500 Minutes	1000 Minutes	1500 Minutes	Unlimited	Unlimited	Unlimited
Text	300	500	1000	1500	Unlimited	Unlimited	Unlimited
4G / LTE Data	4.5GB	4.5GB	4.5GB	4.5GB	4.5GB	5GB	6GB
Days	30	30	30	30	30	30	30

Offers may vary by location and service may not be available in all areas. Promotional offers may be modified or withdrawn at any time.

Kentucky Lifeline Plan	FREE
Talk	Unlimited
Text	Unlimited
4G / LTE Data	1GB
Days	30

Tribal Lifeline Plans	FREE	\$1	\$5
Talk	Unlimited	Unlimited	Unlimited
Text	Unlimited	Unlimited	Unlimited
4G / LTE Data	4.5GB	5GB	6GB
Days	30	30	30

The Tribal Lifeline Plan is only available to those who qualify for Lifeline and reside on federally recognized Tribal Lands, on which enTouch Wireless is approved to provide Lifeline.

Apply for Lifeline

Mail This Application

Once the FCC has approved your eligibility for the Lifeline program, please complete and sign the enTouch Wireless Lifeline Benefit Application Form. Then, please mail the completed application, a copy of your Proof of ID, and a copy of your Proof of Address to the National Verifier. (The mailing address is provided on the signature page of this application form.)

Acceptable Proof of ID

- U.S. Driver's License or Passport
- Birth Certificate
- U.S. Government, Military, State or Tribal Issued ID (unexpired)
- Unemployment or Workers' Compensation Statement of Benefits

Acceptable Proof of Address

- Driver's License, Government, State, or Tribal Issued ID (unexpired)
- Current Income Statement, Paycheck Stub, or W2
- Current Mortgage or Lease Statement
- Utility Bill

* IMPORTANT: Documents must be dated within 12 months of the application date. They must be your documents that show your full name or your dependent's name. Your name and address must match your state-issued photo ID, or your application will be denied.

Next Steps

Processing

enTouch Wireless will notify you when USAC has approved your Lifeline Benefit application.

Using Your Lifeline Plan

After approval for Lifeline service from enTouch Wireless, you will automatically be enrolled in a Lifeline Plan. If you would like to enhance your Lifeline plan, you can apply your Lifeline Discount towards any of our plans. Visit www.entouchwireless.com or call us at 866.488.8719 for more details.

Questions?

If you have questions about your Lifeline Benefit Application call USAC at 800.234.9473. For questions about your Lifeline service, you may contact us:

Online: www.entouchwireless.com/contact

Phone: 866.488.8719 (Monday – Friday 10:00AM – 10:00PM CT)

Email: support@enTouchWireless.com