

Your Information

Please complete this application to receive your Lifeline benefit from enTouch Wireless after applying through National Verifier at LifelineSupport.org.

Lifeline is a government assistance program and willfully making false statements to obtain the Lifeline benefit can result in fines, imprisonment, de-enrollment or being barred from the program. The Program is limited to one discount per household; Service is non-transferable; Only eligible consumers may enroll in the Lifeline program, and documentation is necessary for enrollment.

Eligibility Check

Have you already applied through National Verifier at LifelineSupport.org and been approved as eligible?

Yes No (If no, please go to the National Verifier at LifelineSupport.org for eligibility approval.)

National Verifier application # (required) _____

*Your National Verifier application ID number is required to complete your Lifeline enrollment.

Check if you are qualifying through a child or dependent in your household.
*Please note: If you wish to qualify as a Benefit Qualifying person through a child or dependent in your household, please visit <https://nationalverifier.servicenow.com/lifeline> to get pre-approved. Have questions? Call 1.866.488.8719.

What is your full legal name?

The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

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First

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Middle (optional)

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Suffix (optional)

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Last

What is your contact phone number? (if you have one)

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What is your date of birth?

--	--	--	--	--	--	--	--

Month Day Year

What is your email address? (if you have one)

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What are the last 4 numbers of your Social Security Number (SSN)?

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If you do not have a SSN, what is your Tribal Identification Number?

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enTouch Wireless Lifeline Benefit Application Form



Your Information

What is your home address?
The address where you will get service. Do not use a P.O. Box.

<input type="text"/>		<input type="text"/>
Street Number and Name		Apt, Unit, etc.
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	Zip Code

What is your mailing address?
The address where you receive mail.

Check if your mailing address is the same as your home address.

<input type="text"/>		<input type="text"/>
Street Number and Name		Apt, Unit, etc.
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	Zip Code

Do you reside on Federally Recognized Tribal Lands?
If you self-certified as a resident of Tribal Lands, what is the name of the Tribal Lands you reside on?

<input type="text"/>

What is the best way to reach you?

Email Check if the email is the same as on page 1.

<input type="text"/>
<input type="text"/>

Call Mail

Check if the phone number is the same as on page 1. Use Home Address.
 Use Mailing Address.

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Eligible Telecommunications Carrier (ETC) Additional Certification Form Agreement

Initial all grey boxes to complete application. Failure to consent to any of the below will result in denial of service.

(init) **Activation and usage requirement disclosures:** This service is a prepaid service and you must personally activate it by dialing 611 from your Lifeline handset. *To keep your account active, you must use your Lifeline service at least once during any 30-day period by completing an outbound call, sending a text message, using your mobile broadband connection, purchasing additional minutes or data from enTouch Wireless, answering an in-bound call from someone other than enTouch Wireless, or by responding to a direct contact from enTouch Wireless confirming that you want to continue receiving Lifeline service from enTouch Wireless.* If your service goes unused for 30 days, you will be notified that you have 15 days to use your phone or contact enTouch Wireless to confirm that you want to continue service. If you fail to use your service during the 15-day cure period, you will be de-enrolled from the Lifeline program and your service will be disconnected.

Authorizations:

(init) I hereby authorize enTouch Wireless to access any records required to verify my statements on this form and to confirm my eligibility for the Lifeline program. I also authorize enTouch Wireless to release any records required for the administration of the Lifeline program (name, telephone number, address, date of birth, last 4 digits of SSN or Tribal ID Number, amount of support being sought, means of qualification for support, and dates of service initiation and termination), including to the Universal Service Administrative enTouch Wireless, to be used in a Lifeline database and to ensure the proper administration of the Lifeline Program.

(init) I understand I have the right to enroll in the Lifeline service using non-electronic methods. I further understand that I have the right to withdraw this consent at any time prior to activation of my service. enTouch Wireless has advised me that I may request a paper copy of my contract and associated fees by calling 611 from my wireless handset.

(init) I hereby authorize enTouch Wireless to send text messages to my enTouch Wireless provided wireless number about my Lifeline benefit. Text messages sent by enTouch Wireless will not decrement my available wireless minutes or texts. Standard voice, data and text rates will apply to all messages to and from anyone other than enTouch Wireless.

(init) I acknowledge that I am providing the information I have included in this application to CGM, LLC and further authorize CGM, LLC to receive and use my information for enrollment verification and waste, fraud and abuse mitigation purposes. Additionally, I authorize CGM to receive and use my historic Lifeline enrollment information for enrollment verification and waste, fraud and abuse mitigation purposes.

(init) If enTouch Wireless finds that I am already receiving a Lifeline discount benefit from another provider, I agree that I want to transfer my Lifeline discount benefit from that Lifeline provider to enTouch Wireless. I understand that once the transfer is complete, I will lose my Lifeline Program benefit with any other Lifeline provider from which I am currently receiving a Lifeline discount. enTouch Wireless has explained to me and I understand that I may not have multiple Lifeline Program benefits with the same or different providers.

Apply

To apply for a Lifeline benefit, fill out every section of this form, initial every agreement statement, and sign all necessary pages.

Mail this form with a copy of your Proof of ID and a copy of your Proof of Address to:

enTouch Wireless
3030 LBJ Freeway, Suite 1320
Dallas, TX 75234

By my signature immediately below, I hereby certify, under penalty of perjury, that the information included in this certification form is true and correct to the best of my knowledge.

Applicant's Signature

Date

* Tribal lands include any federally recognized Indian tribe's reservation, pueblo, or colony, including former reservations in Oklahoma; Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688); Indian allotments; Hawaiian Home Lands – areas held in trust from Native Hawaiians by the state of Hawaii, pursuant to the Hawaiian Homes Commission Act, 1920 July 9, 1921, 42 Stat. 108, et. seq., as amended; and any land designated as such by the Commission for purposes of this subpart pursuant to the designation process in the FCC's Lifeline rules.

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Available Plans

enTouch Wireless offers many options for Lifeline customers. After you are approved for Lifeline service from enTouch Wireless, you will automatically be enrolled in the free Lifeline Plan or Tribal Lifeline Plan[†]. You may enhance your Lifeline plan at any time at www.entouchwireless.com or by calling 1.866.488.8719. [Below is a chart of all available plans with prices reflecting your Lifeline Discount[®].]

Non-Tribal Lifeline Plans*	FREE	\$1	\$5	\$10	\$25	\$26	\$30
Talk**	500 Minutes	1000 Minutes	1200 Minutes	1200 Minutes	Unlimited**	Unlimited**	Unlimited**
Text**	1000	Unlimited**	Unlimited**	Unlimited**	Unlimited**	Unlimited**	Unlimited**
3G / 4G Data**	100 MB	100 MB	250 MB	1 GB	4.5 GB	5 GB	6 GB
Days	30	30	30	30	30	30	30

* Must apply and qualify for Lifeline to receive discount.

** Subject to the Acceptable Use Policy. See Terms of Service at www.entouchwireless.com/terms-of-service for additional information.

† The Tribal Lifeline Plan is only available to those who qualify for Lifeline and reside on federally recognized Tribal Lands.

Tribal Lifeline Plans* †	FREE	\$1	\$5
Talk**	Unlimited**	Unlimited**	Unlimited**
Text**	Unlimited**	Unlimited**	Unlimited**
3G / 4G Data**	4.5 GB	5 GB	6 GB
Days	30	30	30
Rollover	No	No	No

Apply for Lifeline

Mail This Application

Once the FCC has approved your eligibility for the Lifeline program, please complete and sign the enTouch Wireless Lifeline Benefit Application Form. Then, please mail the completed application, a copy of your Proof of ID, and a copy of your Proof of Address to enTouch Wireless. (The mailing address is provided on the signature page of this application form.)

Acceptable Proof of ID

- U.S. Driver's License or Passport
- Birth Certificate
- U.S. Government, Military, State or Tribal Issued ID (unexpired)
- Unemployment or Workers' Compensation Statement of Benefits

Acceptable Proof of Address

- Driver's License, Government, State, or Tribal Issued ID (unexpired)
- Current Income Statement, Paycheck Stub, or W2
- Current Mortgage or Lease Statement
- Utility Bill

* IMPORTANT: Documents must be dated within 12 months of the application date. They must be your documents that show your full name or your dependent's name. Your name and address must match your state-issued photo ID, or your application will be denied.

Next Steps

Processing

enTouch Wireless will notify you when your application has been approved.

Using Your Lifeline Plan

After approval for Lifeline service from enTouch Wireless, you will automatically be enrolled in a Lifeline Plan. If you would like to enhance your Lifeline plan, you can apply your Lifeline Discount[®] towards any of our plans. Visit www.entouchwireless.com or call us at 1.866.488.8719 for more details.

Questions?

If you have questions or want to check the status of your Lifeline Benefit application, you may contact us:

1. Online: www.entouchwireless.com
2. Phone: 1.866.488.8719 (Monday – Friday 10:00AM – 7:00PM CT)
3. Email: Support@enTouchWireless.com